

The State Bar of California Law Practice Management & Technology and Workers' Compensation Sections Present the

2005 **FALL EDUCATION CONFERENCE**

sponsored by the
**LAW PRACTICE MANAGEMENT &
TECHNOLOGY (LPMT) AND WORKERS'
COMPENSATION SECTIONS**

co-sponsored by the
**EASTERN BAR ASSOCIATION OF
LOS ANGELES COUNTY**

**Sharpen Your Legal Skills
October 28 & 29, 2005**

Ontario Convention Center
2000 Convention Center Way
Ontario, CA 91764

2 DAYS OF PROGRAMS

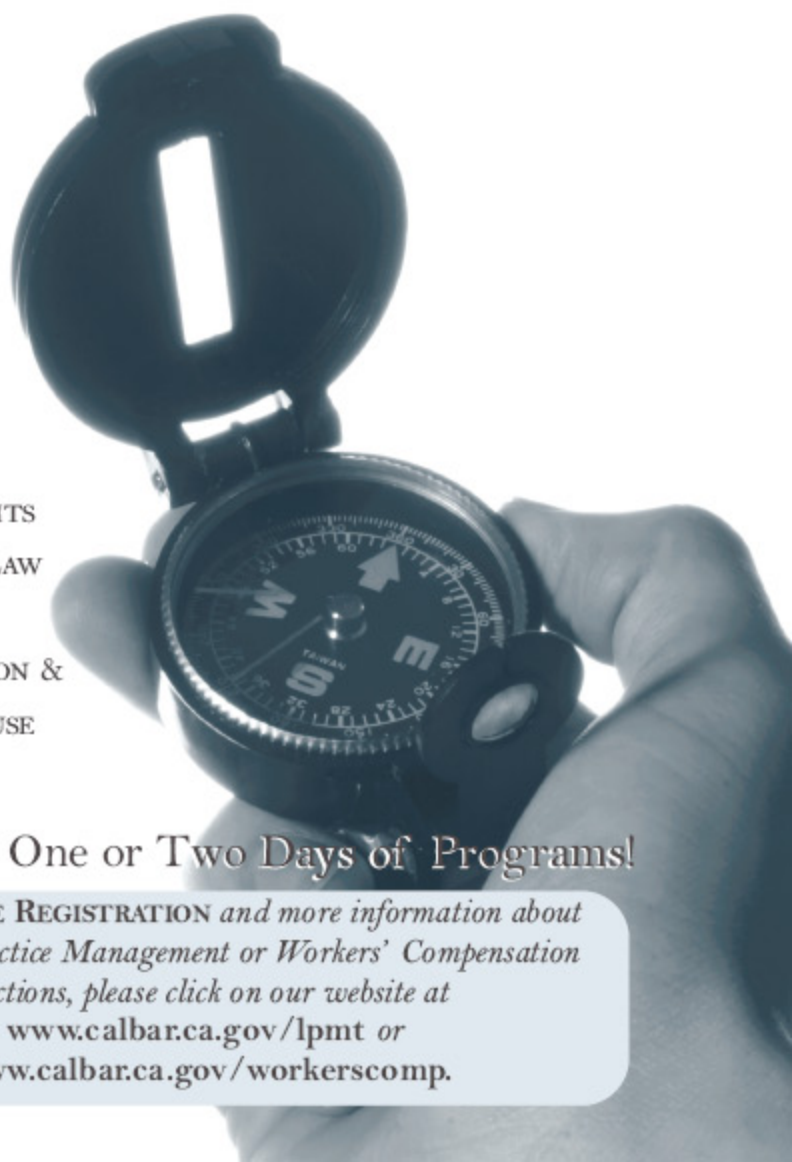
12 HOURS OF MCLE

CREDIT INCLUDING:

- 6 HOURS SPECIALIZATION CREDITS
IN WORKERS' COMPENSATION LAW
- 2 HOURS LEGAL ETHICS
- 1 HOUR PREVENTION, DETECTION &
TREATMENT OF SUBSTANCE ABUSE
- 1 HOUR ELIMINATION OF BIAS

Join Us for One or Two Days of Programs!

*For ON-LINE REGISTRATION and more information about
the Law Practice Management or Workers' Compensation
Sections, please click on our website at
www.calbar.ca.gov/lpmt or
www.calbar.ca.gov/workerscomp.*



FRIDAY, OCTOBER 28, 2005

LPMT Section Program Schedule

8:00-9:00 a.m.

**REGISTRATION AND CONTINENTAL
BREAKFAST**

9:00-10:10 a.m.

**MANAGING CLIENT EXPECTATIONS:
GREATER CLIENT SATISFACTION AND
MORE REVENUE**

Presenter: Ed Poll

1.0 Ethics Credit

Do your services exceed your clients' expectations? Are they loyal to you? Do they refer their colleagues and friends to you? Most clients' complaints focus on the management approaches of their lawyers. Learn how managing clients' expectations eliminates complaints, gets your fees paid timely and creates new referral sources.

10:10-11:10 a.m.

**CONFRONTING SUBSTANCE ABUSE
AND COPING SUCCESSFULLY WITH
THE PRACTICE OF LAW**

**Presenter: Richard Carlton, Deputy
Director, Lawyer Assistance Program,
State Bar**

1.0 Substance Abuse Credit

Examine the causes of substance abuse disorders, how to properly respond to the problem in the profession, the perspective needed to successfully cope with the pressures of legal practice, and the resources available to help with those challenges.

11:10-11:30 a.m.

BREAK

11:30 a.m.-12:30 p.m.

**NEWS YOU CAN USE: TOP TEN BIAS
ACTION ITEMS FOR YOU AND YOUR LAW
OFFICE**

**Presenters: Mike Tonsing and Deidra
Keels**

1.0 Elimination of Bias Credit

This fast-paced hour will focus on a "Top Ten List" of no-nonsense action items that can help lawyers and law firm staff recognize and eliminate bias in the legal workplace. The two presenters will recommend practical steps to eradicate bias. They will also assume roles and play out scenarios that illustrate how to discern whether specific workplace actions are merely "bad manners" or are actually "targeted bias".

12:30-1:30 p.m.

LUNCH

Speaker: Jim Heiting, State Bar President

1:30- 2:30 p.m.

**JUST THE FACTS MA'AM: THE LAWYER'S
GUIDE TO FACT FINDING ON THE
INTERNET!**

Presenters: Carole Levitt and Mark Rosch

1.0 General MCLE Credit

From missing web pages to missing witnesses, lawyers need to find the information that will make or break a case. Carole Levitt and Mark Rosch, authors of the ABA's The Lawyer's Guide to Fact Finding on the Internet, will show you how to become a Cyber-Sleuth.

2:30-3:30 p.m.

**CURRENT DEVELOPMENTS IN LEGAL
ETHICS**

Presenter: Carol Langford

1.0 Ethics Credit

A presentation of the latest cases, statutes and government proposals involving lawyer's and staff ethics that affect law practice management. Current case law and other relevant materials will be handed out with the program.

3:30-3:45 p.m.

BREAK

3:45-4:45 p.m.

**TECHNOLOGY AND GADGETS LAWYERS
CAN'T (OR SHOULDN'T) LIVE WITHOUT**

**Presenters: Rodger Martin and Mark
Rosch**

1.0 General MCLE Credit

From latest mobile devices and scanners to handheld computers and cell phones, Attorney Rodger Martin and technology writer/speaker Mark Rosch introduce you to the tools you may not know you need (or want)...yet.

WORKERS' COMPENSATION PROGRAM SCHEDULE

SATURDAY, OCTOBER 29, 2005

Workers' Compensation Section Program Schedule

8:00-9:00 a.m.

REGISTRATION AND CONTINENTAL
BREAKFAST

9:00-10:30 a.m.

CASE LAW AND SB 899

Presenters: Hon. Colleen Casey, Stockton;
Commissioner Jim Cuneo, San Francisco;
Robert Rassp, Van Nuys

We know the Regulations, but what about the Law? We now have some meat for the bare bones of SB 899. Commissioner Cuneo and a panel of speakers will direct attention to the gathering authority from the Appeals Board and Courts of Appeals bearing directly on our most recent reform legislation.

10:30 a.m.-12:00 p.m.

PAIN CONTROL AND DRUG ADDICTION

Presenter: Dr. Stephen Feinberg, Palo Alto
It is perhaps a very thin line that is walked in the treatment of pain, for no one wants to do more damage than good. Our presenter is widely known in the field of pain treatment and control, and can alert us to the pitfalls, as well as the pratfalls, of this very specialized treatment.

12:00-1:00 p.m.

LUNCH (Provided)
No Speaker

1:00-2:30 p.m.

CUMULATIVE TRAUMA: MULTIPLE
INJURIES; MULTIPLE PARTIES; MULTIPLE
ISSUES

Presenters: Hon. Larry Quan, San
Francisco; Jesse Rosen, Calabassas; Hon.
Ralph Zamudio, Van Nuys

Multiple injuries and contribution issues often hinder expeditious resolution of cases. The panel will discuss how to handle these problems and the impact of SB899. Who is liable? Who should be joined? What happens if CIGA is involved? Other issues include Wilkinson, compensable consequences, and equitable reimbursement.

2:30-4:00 p.m.

DEVELOPING THE RECORD

Presenter: Hon. Ray Correiro, Santa
Monica

When is enough not enough? Or when is it really enough? And what is the Court's authority, as well as its obligation, to augment the record? And what is a complete record, anyway?



Registration Information

LOCATION

Ontario Convention Center
2000 Convention Center Way
Ontario, CA 91764

DEADLINE

In order to Pre-register, your form and check, payable to the State Bar of California, or credit card information, must be received three working days before the program.

ON-LINE REGISTRATION

Register on-line at
www.calbar.ca.gov/lpmt or www.calbar.ca.gov/workerscomp

MAIL TO

Program Registration
The State Bar of California
180 Howard Street
San Francisco, CA 94105

CHECKS PAYABLE

Make checks payable to: The State Bar of California

FAX TO

Program Registrations at 415.538.2368. In order to fax your registration, credit card information is MANDATORY.

ON-SITE REGISTRATIONS

On-site registrations are on a space-available basis. Call to confirm space availability.

CANCELLATIONS/REFUNDS

Cancellations and requests for refunds must be received in writing at least 5 working days before the program date.

SPECIAL ASSISTANCE

For special assistance, please call 415.538.2256 or TDD for speech and hearing impaired, please call 415.538.2231.

QUESTIONS

For registration information call (415) 538-2508.

Telephone registrations will not be accepted.

For program content and/or Section information call (415) 538-2520 LPMT or (415) 538-2256 Workers' Compensation Section.

The State Bar of California Law Practice Management & Technology and the Workers' Compensation Sections are approved State Bar of California MCLE Providers.

REGISTRATION FORM

2005 Fall Education Conference

(Law Practice Management & Workers' Compensation Sections)

October 28 & 29, 2005

Note: One registrant per form. Photocopies may be used.

Bar Number: _____

Name: _____

Firm: _____

Address: _____

City: _____ State: _____ Zip Code: _____

Phone: _____ Fax: _____

Email: _____

PRE-REGISTRATION FEES:

FRIDAY, OCTOBER 28, 2005 LPMT PROGRAM (1 DAY ONLY)

☐ LPMT or Workers' Comp Section Member _____ \$150

☐ Non-Section Member _____ \$215

SATURDAY, OCTOBER 29, 2005 WORKERS' COMPENSATION PROGRAM (1 DAY ONLY)

☐ Workers' Comp or LPMT Section Member _____ \$150

☐ Non-Section Member _____ \$215

FRIDAY, OCTOBER 28, 2005 AND SATURDAY, OCTOBER 29, 2005 (BOTH DAYS)

☐ LPMT or Workers' Comp Section Member _____ \$250

☐ Non-Section Member _____ \$315

Non-Section Member fees include enrollment in the LPMT or Workers' Comp. Section for 2006. Please Select One

☐ LPMT

☐ Workers' Comp

ON-SITE REGISTRATION FEES:

ONE DAY

☐ Section Member _____ \$200

☐ Non-Section Member _____ \$265

TWO DAYS

☐ Section Member _____ \$300

☐ Non-Section Member _____ \$365

Amount enclosed/to be charged: \$ _____

CREDIT CARD INFORMATION (VISA/MasterCard Only)

I/we authorize the State Bar of California to charge my/our program registration to my/our VISA/MasterCard account. (No other credit card will be accepted.)

Account Number: _____

(Visa/MasterCard ONLY)

Expiration Date: _____

Cardholder's Name: _____

Cardholder's Signature: _____

(Mandatory)